

Naturepedic Pads and Accessories

1 Year Limited Warranty

Congratulations on your purchase of a new Naturepedic® product. At Naturepedic, our goal is to provide quality materials and workmanship in the construction of the product.

If, however, you discover a material defect in your Naturepedic product, simply contact us at 1-800-91PEDIC for instructions on how to claim your warranty. You can also write to the address printed on the law label of your product.

What does this Warranty cover? The warranty covers any defects due to materials or workmanship in any Naturepedic pad or accessory product (other than a Naturepedic innerspring mattress) that you have purchased, including without limitation, any mattress pads, juvenile pads, portable crib pads, bassinet pads, cradle pads, changing table pads or sheets (collectively, the "Products"). This Warranty covers you if you are the original owner of a Naturepedic Product and purchased it directly from Naturepedic or from an authorized retailer.

Note that this Warranty does not cover Naturepedic mattresses. A Naturepedic mattress is defined as a product that includes an innerspring. If you bought a product that does not contain an innerspring, then the product is covered by this warranty. Please note that juvenile pads, while often referred to as mattresses, are not considered mattresses for purposes of the Naturepedic warranty, and are instead Products covered by this Warranty.

How long does the coverage last? This Warranty lasts for one (1) year from the date of purchase, as long as you are the original purchaser and owner of the Product.

What will Naturepedic do? If the Product, when used properly, is shown to be defective due to material or workmanship within the one (1) year warranty period, then we will, at our option, either: (a) repair or replace any defective or non-conforming goods; or (b) refund the portion of the purchase price relating to any defective or non-conforming goods.

What is not covered by this Warranty? This Warranty is limited to major defects to the Products that result from poor construction or workmanship or defective materials.

Every Naturepedic Product is constructed individually, one at a time. As such, some degree of individualization of the finished product is an inherent part of that product. Defects that do not prevent reasonable continued use of the Product are not considered to be defects. For example, surfaces may not be perfectly even, and corners may not be perfectly shaped or symmetrical. These are not considered to be defects.

This Warranty does not apply when, upon inspection, the Product is found to be in an unsanitary condition, or when the product failure is due to a cause other than defective workmanship or materials. The following are examples of what is not covered under this Warranty: (a) normal wear and tear; (b) tears, stains, soiling, burns, and discoloration that occur over time; or (c) dampness or mold.

In addition, this Warranty does not cover conditions resulting from abusive handling, misuse, or neglect, including: (a) attempting to clean the Product in an inappropriate manner; and (b) improper storage of the Product (including storage in damp locations, areas infested with insects or rodents, or any other unprotected storage areas).

Additional limitations. THIS WARRANTY DOES NOT COVER DAMAGES IN EXCESS OF THE PURCHASE PRICE THAT YOU PAID FOR YOUR PRODUCT. ADDITIONALLY, TO THE EXTENT PERMITTED UNDER STATE LAW, LABOR COSTS, INCLUDING REPAIR COSTS, AND OTHER INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES ARE NOT COVERED BY THIS WARRANTY. UNLESS YOU ARE A CONSUMER WHO PURCHASED THE PRODUCT FOR PERSONAL, FAMILY, OR HOUSEHOLD PURPOSES, THERE ARE NO WARRANTIES BEYOND THIS WARRANTY EXPRESSLY STATED ABOVE, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE, WHICH WARRANTIES ARE HEREBY SPECIFICALLY EXCLUDED. IF YOU ARE A CONSUMER WHO PURCHASED YOUR PRODUCT FOR PERSONAL, FAMILY, OR HOUSEHOLD PURPOSES, THE AFORESAID IMPLIED OR STATUTORY WARRANTIES ARE LIMITED TO THE WARRANTY PERIOD DESCRIBED ABOVE.

How to make a claim under this Warranty. To make a claim under this Warranty, send a brief written description of the problem, plus proof of purchase (such as a dated sales receipt), postage prepaid, to Naturepedic at: 4370 Cranwood Parkway, Cleveland, Ohio 44128. For more information, please call 1-800-91PEDIC or visit www.naturepedic.com.

Your rights under state law. Some states do not allow the exclusion or limitation of incidental or consequential damages in connection with the sale of consumer products, so the above limitation or exclusion of incidental or consequential damages may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Other terms and conditions. Naturepedic makes no medical or health claims regarding its Products. Allergies, discomfort, or other conditions, medical or otherwise, are not covered under this Warranty. Any questions or concerns regarding medical or health conditions should be addressed by a licensed physician.